



Festival Wi-Fi Policy

Overview

By accessing and using the Festival Wi-Fi service (“the Service”) you agree to the following Terms and Conditions. If you do not agree to these terms, do not use the Service.

Access & Eligibility

- Access to the Service is provided to ticketed festival attendees only.
 - Users must register and purchase access in order to use the Service.
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Single User, Single Device License

- Each purchase provides access for **one user on one device only**.
 - Once access has been registered and activated on a device, it **cannot be transferred**, reused on another device, or reassigned to another person.
 - Any attempt to share, resell, or otherwise distribute access may result in termination of the Service without refund.
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Usage Restrictions

- Users must not engage in activities that interfere with the stability or security of the network.
 - Users acknowledge a **maximum speed cap of 4 Mbps per user**.
 - The following services or categories of traffic may be blocked, limited, or otherwise restricted:
 - Netflix
 - Streaming video platforms
 - High-bandwidth media or entertainment services
- 3.4 These restrictions may be updated or changed at any time for network management purposes.

Network Management

- The Service is provided on a best-effort basis, and speeds or bandwidth are not guaranteed beyond the 4 Mbps user speed cap.
- The Provider may implement traffic-shaping measures, usage limits, and content filtering where necessary.
- Temporary interruption, degradation, or unavailability of the Service may occur due to technical or operational reasons.

Cancellation & Refunds

- If a minimum number of users or subscriptions is not reached, the Provider reserves the right to cancel the Service.
- In the event of such cancellation, users will be issued a refund for the value of their purchase.
- Refunds will not be provided for connection issues caused by user devices, user error, or misuse of the Service.

User Responsibility

- Users are responsible for ensuring that their device is Wi-Fi compatible and capable of connecting to the network.
- The Provider does **not accept responsibility if a user is unable to connect** due to device issues, signal limitations, interference, configuration problems, or any circumstances outside the Provider's control.
- The Provider is not responsible for data loss, security breaches, or malicious activity affecting user devices.

7. Acceptable Use

You agree not to use the Service to:

- engage in unlawful activities,
- distribute illegal content,
- attempt to bypass access controls,
- attack or damage network services,
- or any other activity deemed inappropriate by the Provider.

Limitation of Liability

- The Service is provided “as is” without warranty of any kind.
 - The Provider is not liable for loss of data, loss of business, device damage, or any indirect or consequential damages.
 - The Provider accepts no responsibility and provides no refunds where a user is unable to connect or maintain a connection while on-site, except in the event of full cancellation of the Service as outlined in Section 5.
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Amendments

The Provider may update these Terms & Conditions at any time. Continued use of the Service after changes constitutes agreement to the updated terms.

Contact

For questions or assistance, please contact:
info@nibleys-nostalgia.co.uk